

perfecta

Alarm control panel

PERFECTA LTE

Firmware version 2.05

EN



QUICK USER MANUAL

perfecta_lte_us_en 10/25

Satel®

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Changes, modifications or repairs not authorized by the manufacturer shall void your rights under the warranty.

Hereby, SATEL sp. z o.o. declares that the radio equipment type PERFECTA 64 M is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.satel.pl/ce

SATEL aims to continually improve the quality of its products, which may result in changes in their technical specifications and software. Current information about the changes being introduced is available on our website.

Please visit us at:
<https://support.satel.pl>

ATTENTION!

The alarm system cannot prevent burglary or robbery. Its purpose is to signal emergency situations. It should be installed by qualified professionals who will inform you about the principles of its operation and provide regular maintenance and testing. We recommend that the alarm system be regularly tested to make sure that it will react properly in case of burglary or robbery.

Factory default codes:

Service code: 12345

User 15 code: 1111

Signs in this manual



Caution – information on the safety of users, devices, etc.



Note – suggestion or additional information.

Thank you for choosing this product by SATEL. Before you start using the alarm system, familiarize yourself with the instructions outlined in the following quick user manual. For more information, please refer to the full user manual available at **www.satel.pl**. Scan the QR code to go to our website and download this or other manuals.



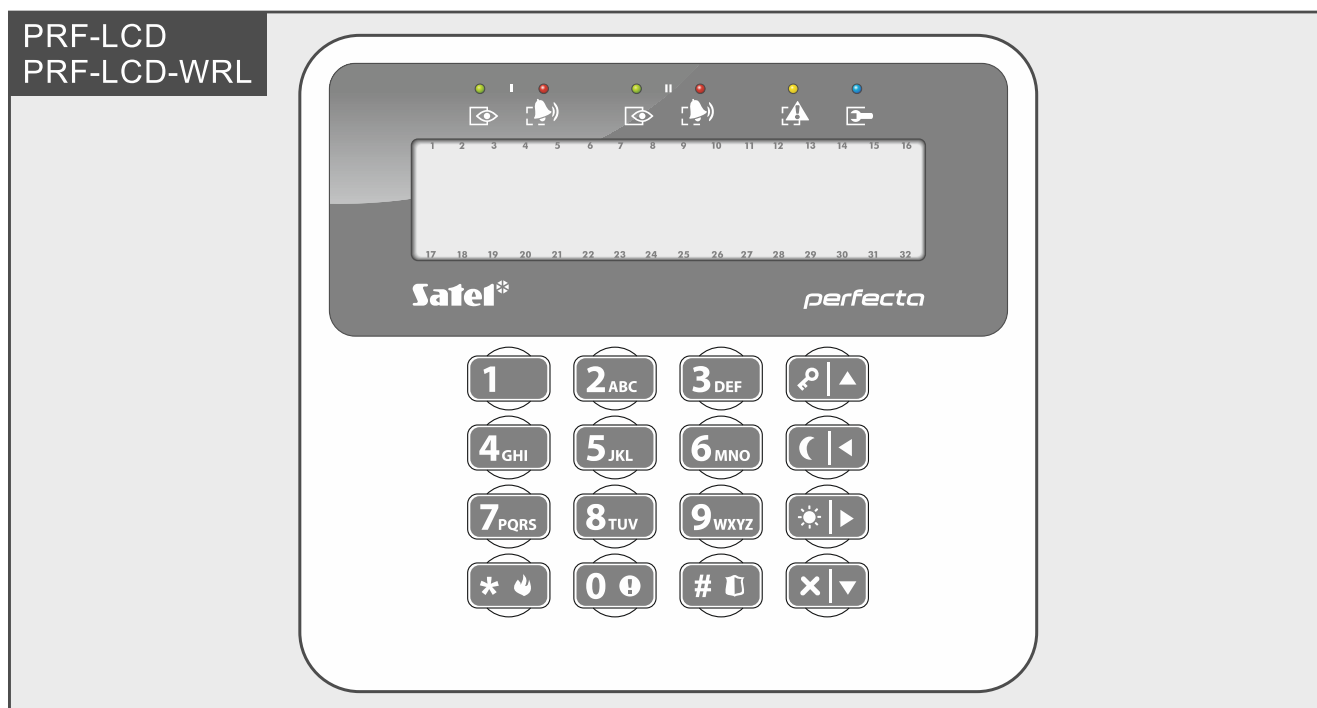
It is recommended that the installer prepare and deliver to the users a customized alarm system user manual. This manual must include all changes and modifications made in relation to the factory default settings.

The installer should train the users in the rules of operating the alarm system.

Using the keypads



The alarm system should include at least one keypad.



The wired keypad is faster to react to user actions than the wireless keypad. The wireless keypad powered by an external power supply (connected to the APS-055 power supply) works similarly to the wired keypad. In the wireless keypad powered by the battery, the sleep mode is started after 20 seconds of inactivity. When the keypad is in the sleep mode, the display is off and the LED indicators, sound signaling and backlight (of display and keys) are disabled. To wake up the keypad, press e.g. .

LED indicators



green

two LEDs (I – partition 1; II – partition 2):

ON – partition is armed

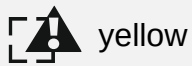
flashing – exit delay countdown in partition



red

two LEDs (I – partition 1; II – partition 2):

ON or flashing – alarm or alarm memory in partition



yellow

flashing – trouble or trouble memory

blue

ON – service mode is active and service menu is displayed**flashing** – service mode is active but service menu is hidden or displayed in another keypad

Display

Normal mode

Date and time or the keypad name are displayed in the upper line.

Press  for 3 seconds to switch to the system preview mode.

Zone status preview mode

Symbols illustrating the status of zones are displayed.

Press  for 3 seconds to switch to the normal mode.

Messages

The keypad displays messages on:

- alarm
- entry delay countdown
- exit delay countdown
- alarm memory

Keys



press to enter digits (code, partition number, etc.)



press and hold for 3 seconds to view the troubles



press and hold for 3 seconds to turn on/off the keypad CHIME



press and hold for 3 seconds to switch the keypad between the normal mode and the zone status preview mode



press and hold for 3 seconds to trigger the medical alarm



enter the code and press  to arm in full mode [if the system is disarmed and there is no alarm] or disarm the system and clear the alarm [if the system is armed and/or there is an alarm]

press and hold for 3 seconds to trigger the panic alarm



enter the code and press  to enter the user menu

press and hold for 3 seconds to trigger the fire alarm



used for full arming (see: "Arming")



used for night arming (see: "Arming")



used for day arming (see: "Arming")



used to disarm the system and clear the alarm (see: "Disarming and alarm clearing")

Daily operation

Arming

Arming with code

Partition 1

1 [code] – full arming

1 [code] – day arming

1 [code] – night arming

Partition 2

2_{ABC} [code] – full arming

2_{ABC} [code] – day arming

2_{ABC} [code] – night arming

All partitions to which you have access

[code] / [code] – full arming

[code] – day arming

[code] – night arming

Quick arming (without code / card)

Partition 1

1 – full arming

1 – day arming

1 – night arming

Partition 2

2_{ABC} – full arming

2_{ABC} – day arming

2_{ABC} – night arming

All partitions

0 or 3_{DEF} – full arming

0 or 3_{DEF} – day arming

0 or 3_{DEF} – night arming

Arming without delay

when arming, hold for 3 seconds the key used to select the arming type: , or (when arming with code, do it after you enter the code)

Terminating the exit delay countdown

when the exit delay countdown is running, press , or for 3 seconds (no matter which key you press).

Not ready for arming

if you tried to arm the system but the message “Not ready” was displayed, it means the control panel detected a problem: violated zone (e.g. open window), bypassed zone, tamper or trouble

Disarming and alarm clearing

Disarming / alarm clearing

Partition 1

1 [code]

Partition 2

2_{ABC} [code]

All partitions to which
you have access

[code]   / [code]  

Alarm clearing without disarming

[code]   / [code]   / [code]  

Output control without code



Ask the installer if the control methods described below are available to you and which outputs can be controlled this way.

Quick output control

Activate output

[digit key]  

Deactivate output

[digit key]  

User menu



The list of available functions depends on your rights, as well as on the state and configuration of the system.

User functions

Change own code

[code]   

Add new user

[code]     

Edit user

[code]      

Delete user

[code]      

Reset outputs

[code]    

Inhibit zones

[code]     

Isolate zones

[code]      

View event log

[code]    

Set time and date

[code]     

Program timer settings

[code]      

View troubles / system state

[code]    

Control outputs

[code]    

Test zones

[code]     

Test outputs

[code]      

Check the level of cellular / radio signal

[code]      

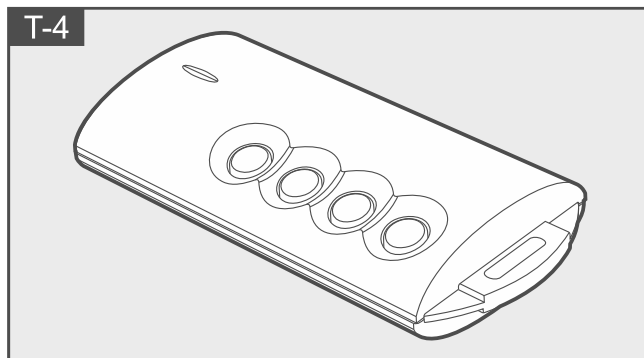
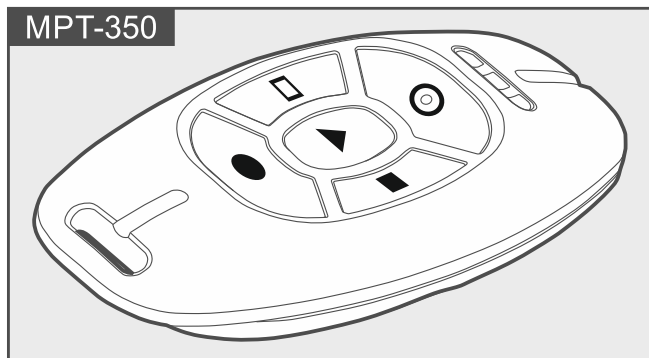
Start test transmission	[code] * 🔥 9 _{WXYZ} 4 _{GHI}
Check the zone status	[code] * 🔥 9 _{WXYZ} 5 _{JKL} 1
Change control panel ID (communication via the SATEL server)	[code] * 🔥 9 _{WXYZ} 6 _{MNO}
Check the IMEI number / ID number / MAC address / IP address	[code] * 🔥 9 _{WXYZ} 7 _{PQRS}
Check the firmware version of devices in the system	[code] * 🔥 9 _{WXYZ} 8 _{TUV}
Start remote update of the control panel firmware	[code] * 🔥 9 _{WXYZ} 0 🔍
Check the SIM 1 card credit	[code] * 🔥 0 🔍 1
Check the SIM 2 card credit	[code] * 🔥 0 🔍 2 _{ABC}
Top up the SIM 1 card	[code] * 🔥 0 🔍 3 _{DEF}
Top up the SIM 2 card	[code] * 🔥 0 🔍 4 _{GHI}
Enter PUK code for the SIM 1 card	[code] * 🔥 0 🔍 5 _{JKL}
Enter PUK code for the SIM 2 card	[code] * 🔥 0 🔍 6 _{MNO}

Functions of keys in the user menu

1 ... 0 🔍	enter digits, letters and other characters enable / disable an option check / uncheck an item
# 🔍	start a function save changes and quit the function
* 🔥	exit the user menu quit the function (usually without saving changes)
🔑 ▲	scroll up the list move the cursor left clear the character to the left of the cursor (edit numbers and names)
◀ 🔑	exit the submenu move the cursor left
☀️ ▶	enter the submenu start a function move the cursor right
✕ ▼	scroll down the list change the letter case (edit names)

Keyfobs

You can use a keyfob if the keyfob module is connected to the control panel. The keyfob can start up to 6 functions. For information about functions assigned to buttons / button combinations, please consult the person who has configured the keyfob settings.



Listening in

You can use the listening in function to check what is happening in the protected premises, e.g. to verify the alarm. You can use the listening in function:

- by calling the control panel phone number,
- after having listened to the voice message that notified you of a new event in the control panel.

Ask the installer if the listening in function is available and if both uses are supported.

SMS control

You can control your alarm system by sending SMS messages containing appropriate control commands. The SMS message must be sent to the control panel phone number (number of the currently used SIM card). Agree with the installer on:

- content of the control commands.
- functions that are to be started by these commands.
- phone numbers from which it will be possible to send the control commands.

More than one control command can be inserted in one SMS message.

When sending the USSD codes, the SMS message must have the following form:

xxxx=yyyy=

where “xxxx” is the control command and “yyyy” is the USSD code supported by the cellular network operator.

Using the command that controls sending of the USSD codes, you can send an SMS message via the control panel. The SMS message you will send to the control panel must have the following form:

xxxx=tttt:cccc=

where “xxxx” is the control command, “tttt” is the phone number to which the control panel is to send the SMS message, and “cccc” is the content of SMS message to be sent by the control panel.



The control panel is case sensitive.

PERFECTA CONTROL application

The PERFECTA CONTROL is a mobile app for remote operation of the alarm system. You can download it from the online stores: “Google Play” (Android system devices) or “App Store” (iOS system devices).

To add a new alarm system to the app, you will need:

- control panel IMEI number and ID number. You can:
 - obtain them in the form of a QR code from the installer or a user who has already entered the control panel data to application,
 - access them in the keypad ([code] * 🔥 9 WXYZ 7 PQRS).
- your user code.



The IMEI number is used to establish connection both via cellular data network and via Ethernet. The MAC address of the ETHM-1 Plus module is not used to establish connection.

Failure to arm

The installer can configure the alarm system in such a manner that it will not become armed after the exit delay countdown ends. It applies to situations when the control panel detected a problem that was not there when the exit delay countdown started. Find out from the installer how you will be notified of the arming failure.

Notes

[illegible]